

The WAVE ID Bio can be cleaned using the same Optical Cleaning Products used to clean eyeglasses or cell phone glass surfaces. These Optical Cleaning Products include lens tissues, microfiber cloths and cleaning solutions.

The U.S. Environmental Protection Agency has published a list of antimicrobial products for use against the Coronavirus SARS-CoV-2 which causes COVID-19: [epa.gov/listn](https://www.epa.gov/listn).

One of the items on this list is Clorox Disinfecting Wipes, which can be used with all rf IDEAS Biometric products. Ethanol or Isopropanol in a concentration of up to 70% can also be used on all fingerprint readers.

NOTE: Apply the liquid to a soft lint-free material (as used to clean eyeglasses or camera lenses) or to a cotton swab and gently wipe the capture area. If necessary, gently dab the fingerprint sensor (do not wipe) with a soft cloth (not paper) dampened with a mild ammonia-based glass cleaner to remove any milky haze.



NEVER DO THE FOLLOWING:

- DO NOT pour cleaning fluid directly on the fingerprint capture area.
- DO NOT submerge the sensor in liquid.
- DO NOT rub the fingerprint capture area with any abrasive material, including paper.
- DO NOT use chlorine-based cleaners or disinfectants. Chlorine-based products may damage the components of the fingerprint sensor.

NOTE: To minimize the spread of germs, following CDC best practices, it is recommended to wash your hands before and after using the fingerprint reader and provide hand sanitizer for the user to apply immediately after using the fingerprint reader.

If you have support questions, please email us at TechSupport@rfIDEAS.com or call 866-439-4884.

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